

Job Posting (EXTERNAL)
CHS Support Worker
Full-time indefinite term position

The Canadian Mental Health Association Manitoba and Winnipeg, is part of a 100 year old nation-wide non-profit organization that promotes the mental health of Canadians and supports the resilience and recovery of people experiencing mental illness.

The Opportunity

We have a full-time indefinite term position available for a Support Worker working with our team in Community Housing with Supports (“CHS”) using the Housing First Model to assist participants in choosing, getting and keeping housing of their choice in the community. The starting salary for this position is \$36,579.

The Position

The CMHA Support Worker will be the primary staff person responsible for providing practical, life skills related support to clients in the actual setting where the skills are to be applied, such as at home, on the job, at school or in the community. They provide emotional and social support, link individuals with community resources and teach life skills. The Support Worker supports the completion of assessments and development of recovery plans and acts as a liaison between the participant and their chosen environment, as well as on a basic level with the Rehabilitation Worker and the goal environment. This work in the community takes place in participant’s homes, including homeless shelters.

The Responsibilities

- Teach life and self-management skills, individually and in groups
- Provide emotional and social support to assist individuals to connect to services and resources
- Provide basic service navigation and ensure linkages are made
- Provide community outreach
- Support community engagement activities
- Participate as a member of the service delivery team
- Maintain and update documentation and statistical data as prescribed
- Contribute to agency-wide initiatives to advance the mission and ends of the organization

The Qualifications

- This position requires high school graduation with a preference for a diploma, certificate or coursework in social work, education or psychology and over one year of direct service experience working with a population who has experienced chronic homelessness.
- Professional helping and teaching skills, and knowledge of adult learning principles
- Knowledge of issues related to poverty, homelessness, mental health and addictions and of related systems and community services
- Knowledge of Indigenous experiences of trauma and colonization and of cultural healing practices and resources

- Superior engagement and communication skills
- Problem-solving, and time management skills
- Demonstrates competence in cultural safety and works effectively with individuals with various backgrounds
- Applicants must have both a recent satisfactory criminal record check and a child abuse registry check, along with a valid driver's license and access to a vehicle

The Accountabilities

- Support the CHS team in developing and implementing rehabilitation support plans
- Complete work records and report progress and goal attainment as prescribed
- Maintain statistical and relevant data to support fund development for the program
- Achievement of service goals and expected outcomes

At CMHA, employment equity is a factor in hiring. Applicants are encouraged to self-identify on their cover letter if they belong to the following diverse groups: Indigenous persons, persons with disabilities, persons of all sexual orientations and gender identities, visible minorities and newcomers.

The Process

Please submit your resume and a cover letter **by September 6, 2019** in electronic form to sdexter@cmhawpg.mb.ca or by mail to:

CMHA Manitoba and Winnipeg
Attn: Sherriann Dexter
930 Portage Avenue
Winnipeg, Manitoba R3G 0P8